

What does this mean for me?

- ◆ Bus services will continue to operate throughout the works
- ◆ Pedestrian access to the bus station will be maintained
- ◆ Temporary bus stopping locations will be clearly signposted
- ◆ Access will remain available for emergency vehicles
- ◆ Traffic management measures and signage will be in place throughout the construction period to help minimise disruption

What are the long-term benefits?

The works scheduled to commence in September and October respectively this year mark the first phase of the wider bus station refurbishment programme, paving the way for the delivery of a modern, enhanced transport hub for Guildford town centre. The information below outlines the key benefits that these improvements will bring to residents, visitors and public transport users.

Improved Design

The existing concourse will be replaced with a new covered passenger facility designed to be brighter, more attractive and easier to use. The refurbished station will provide a high-quality gateway to Guildford, with improved links to the surrounding public spaces and town centre.

Better Functionality

The redesigned bus station and highway layout will improve how buses move through the site, creating a more efficient operation while improving safety and accessibility for passengers. The new arrangement will also support enhanced pedestrian areas around the station.

Enhanced Passenger Experience

The refurbished bus station will include:

- ◆ Covered waiting areas and improved shelter
- ◆ New seating and enclosed waiting facilities
- ◆ Modern passenger information screens
- ◆ Clear and intuitive wayfinding
- ◆ Easier access throughout

These improvements will make the bus station more comfortable, accessible and convenient for residents and visitors alike.

Benefits for Guildford

By improving both the bus station and its surrounding streets, the scheme will create a safer, more attractive and more accessible environment that supports sustainable travel and enhances the town centre experience for years to come.

Thank you

We would like to thank residents, businesses and bus users for their patience and support while these improvements are delivered. Whilst there will be some temporary disruption during the works, the changes are an important step towards creating a modern, welcoming and efficient bus station for Guildford. We are excited to share the next steps in delivering the finished scheme with the community and look forward to delivering a lasting improvement to the town centre.

Improving Guildford Bus Station

Essential Information for Residents and Bus Users



We're Improving Guildford Bus Station

Works will begin in September 2026 to prepare for the refurbishment of Guildford Bus Station.

What is happening?

To facilitate the Guildford bus station refurbishment, works and changes are required to **Commercial Road** and the surrounding highway network. These works will take place in two phases.

Phase 1 - From 1 September 2026* *Please note this may be subject to change

Works will take place at the **northern end of Commercial Road**, including:

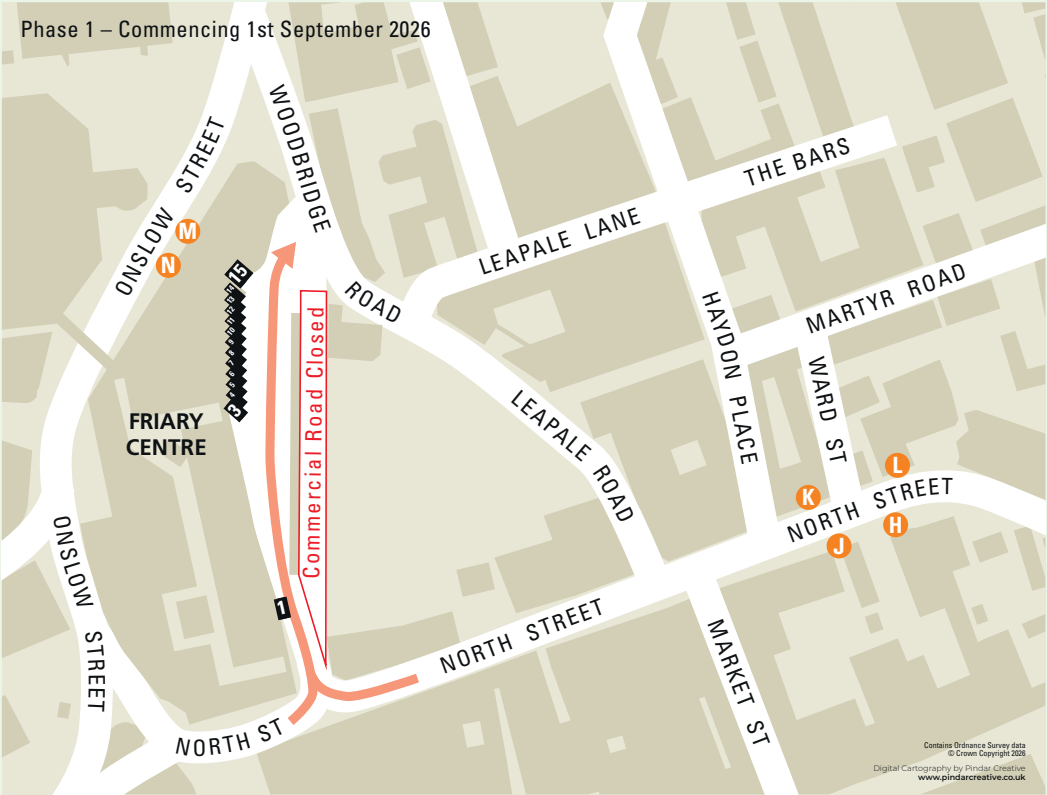
- ◆ Construction of a new northern bus station access
- ◆ Road widening works
- ◆ Changes to traffic movements along Commercial Road
- ◆ Closure of seven existing bus stands as part of the approved bus station design
- ◆ 2 new bus stands to Commercial Road

During this phase:

- ◆ The southern end of Commercial Road will be closed to traffic except for buses, emergency services and construction traffic
- ◆ Pedestrian access to the bus station will remain open
- ◆ Additional temporary bus stands will be provided nearby
- ◆ Passenger access to the bus station will be maintained

Temporary Bus Stands During Phase 1

- ◆ 2 temporary bus stands on **Onslow Street**
- ◆ 4 temporary bus stands on **North Street**



Stand Number	Route Number
1	Drop off
3	70 71 72 (for Artington Park & Ride)
4	24 32 42
5	6
6	34 35
7	53 63
8	2
9	20
10	1
11	4
12	5 478

Stand Number	Route Number
13	3
14	7
15	479 715
H	8 462 463 18 (for Merrow) - Alighting
J	23 25 300 (for Merrow Park & Ride) - Alighting
K	8 462 463 18 (for Merrow) - Boarding
L	23 25 300 (for Merrow Park & Ride) - Boarding
M	46 65
N	18 (for Onslow) 28 91 (Sundays)

Phase 2 - From 26 October 2026* *Please note this may be subject to change

Following completion of Phase 1, works will move to the **southern end of Commercial Road**.

Stand Allocation will be confirmed closer to the time.

During this phase:

- ◆ The southern end of Commercial Road will be closed to traffic
- ◆ Access for buses will be via the new northern entrance of the bus station
- ◆ Part of North Street will be closed to traffic
- ◆ The bus drop-off layby outside The Friary will temporarily close
- ◆ Passenger access to the bus station will be maintained
- ◆ Pedestrian access to the bus station will be maintained

Temporary Bus Stands During Phase 2

- ◆ 2 temporary bus stands on **Onslow Street**
- ◆ 4 temporary bus stands on **North Street**

